



Warranty Service Request

For your protection and to allow efficient operations, our warranty service system is based on your written report of non-emergency items. Please use this form to notify us of warranty items. You may use a separate document to neatly outline items and attach it to this form. You may email the form to us at Warranty@GrayWolfHomes.com or you may mail the form to 10920 Cleveland Road Ste. 100 Garner, NC 27529. After review, we will contact you to schedule an appointment.

Please circle which warranty check you are selecting:

30-Day Initial Warranty Check

11-Month Final Warranty Check

Name: _____

Date: _____

Address: _____

Lot #: _____

Phone: _____

Community: _____

Closing Date: _____

Item #	Location	Service Requested
1.		
2.		
3.		
4.		
5.		
6.		
7.		
8.		
9.		
10.		
11.		
12.		

SIGN BEFORE SUBMITTING WARRANTY REQUEST

By signing below, I acknowledge that the above listed repairs that I am requesting is the complete list. Items not addressed within this list cannot be added to this list once it has been received.

Purchaser _____

Date _____

Purchaser _____

Date _____

SIGN AFTER WORK HAS BEEN COMPLETED

By signing below, I acknowledge that the above listed repairs that I am requesting have been addressed by the Builder and are covered under the warranty terms. I further agree that the Builder will not be liable for any additional warranty work within the selected "warranty check" period. By acknowledging this, your warranty check period will be closed.

Purchaser _____

Date _____

Purchaser _____

Date _____



Warranty Service Request
(Continued)

Office Use Only

Warranty Receipt

Date Warranty Received _____

Staff Signature _____

Notes:

Warranty Review

Date Warranty Reviewed _____

Staff Signature _____

Notes:

Customer Contact

Date Customer Was Contacted _____

Staff Signature _____

Notes:



Warranty Service Request
(Continued)

Work Began

Date Warranty Work Began _____

Staff Signature _____

Notes:

Work Completed

Date Warranty Completed _____

Staff Signature _____

Notes:
